

Joint Serious Case Review Recommendations Interactive Toolkit

This toolkit has been developed by the Newcastle Safeguarding Adults Board and the Newcastle Safeguarding Children Partnership to detail how the actions identified by the Joint Serious Case Review concerning sexual exploitation have been progressed.



Next

How to use the interactive toolkit

- Use the Next and Previous buttons to cycle through the recommendations



- You can return to the main page at any point by clicking on the Home Button



Recommendations



Click on the recommendation to find out more

Local Recommendations

[1. Reviewing the Recommendations](#)

[7. Adults who go missing](#)

[13. Cultural Attitudes](#)

[2. Community Engagement](#)

[8. Sexual Health Services and the Mental Capacity Act](#)

[14. Access to Mental Health Services](#)

[3. Talking to Perpetrators](#)

[9. Sexual Health Services](#)

[15. Learning Disability and Learning Difficulty](#)

[4. National Agencies](#)

[10. Health Settings](#)

[16. Training](#)

[5. Services in the Community](#)

[11. School Nursing Services](#)

[17. Staff Supervision](#)

[6. Pupils Changing Schools](#)

[12. Cross Boundary Working](#)

[18. Going to Court](#)

National Recommendations

Reviewing the Recommendations



Local Recommendation 1

What the report said

Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board should make arrangements to review the progress and impact of the actions taken and intended to be taken because of carrying out the Joint Serious Case Review.

What we did

The Newcastle Safeguarding Adults Board (NSAB) and the Newcastle Safeguarding Childrens Board (NSCB) set up a Joint Serious Case Review (JSCR) Panel to monitor the recommendations from the review.

Each recommendation was given a lead and a timescale for completion and agencies worked together to progress the recommendations.

The JSCR panel has reported regularly to both boards and in September 2019 agreed that the local recommendations from the review had been completed.



Next





Local Recommendation 2

What the report said

A report should be made to Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board on the arrangements to take forward the initiative to establish a process for discussion with communities about the issues that have arisen from the Joint Serious Case Review.

What we did

A report was taken to the NSCB and NSAB which highlighted a range of different arrangements in place to communicate with members of the public about sexual exploitation.

The arrangements range from areas such as conferences and public meetings to awareness raising campaigns with leaflets, posters and messages circulated via social media.

Moving forward both boards agreed to make sure there is a continued effort to talk to communities about sexual exploitation.



Previous

Next





Local Recommendation 3

What the report said

Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board should continue to work with relevant partners to try and encourage conversations with perpetrators to better understand the Newcastle context of their offending.

What we did

Northumbria Police implemented an Integrated Offender Management (IOM) model which ensures that the management of medium and low risk offenders comes under the responsibility of Neighbourhood Police Teams.

This improves the knowledge and intelligence picture within the community with increased engagement with perpetrators allowing agencies the opportunity to develop a better understanding of their offending.



Previous

Next





Local Recommendation 4

What the report said

When considering national guidance or advice Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board should ensure that expectations for engagement with a national agency that is not a local partner are addressed and kept under review.

What we did

The NSCB and the NSAB have partnership agreements in place which explain the expectations of engagement from all agencies. In response to this recommendation the partnership agreements of the boards were reviewed to make sure that they included reference to national agencies as well as local partners.



Previous

Next





Local Recommendation 5

What the report said

Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board should identify services in the community that are not routinely involved with local safeguarding arrangements and consider how best to engage with them on safeguarding issues.

What we did

The NSCB and the NSAB set-up a Community Engagement Group (CEG) to build relationships with a number of different sectors. Through the work of the CEG the boards built closer relationships with services not routinely involved in safeguarding.

The boards also have a training programme which includes course focussed on Safeguarding Awareness for Trustee's and Management Committee Members of Community and Voluntary Organisations. The availability of this course is promoted across the sector through the Newcastle Council for Voluntary Services



Previous

Next





Local Recommendation 6

What the report said

Newcastle Safeguarding Children Board should arrange to carry out an audit of a sufficient number of cases to form a judgment about whether regulatory and guidance expectations concerning pupils who change educational settings are consistently followed.

What we did

In response to this recommendation an audit was undertaken which looked at a group of 100 students (of both primary and secondary age) who moved schools between January and July 2018. The audit found that the system in place for transfer of information is robust and is being implemented effectively.



Local Recommendation 7

What the report said

Newcastle Safeguarding Adults Board should carry out an audit of a sufficient number of cases to form a judgment about the effectiveness of arrangements to interview vulnerable adults following a period of missing.

What we did

The NSAB conducted a multi-agency audit to look at adults who are frequently reported as missing. As a result of the audit a pilot of a return from missing process will be undertaken with a small sample of service providers.

The introduction of the [Herbert Protocol](#) has provided further assurances around the process in place for supporting and safeguarding adults who may be at increased risk of going missing.

Sexual Health Services and the Mental Capacity Act



Local Recommendation 8

What the report said

The outcome of audits carried out in Newcastle to review the processes of assessment of capacity of patients to receive sexual health services should be reported to Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board.

What we did

The Newcastle Hospitals undertook an audit. The findings from the audit were included within the Overview Report for the Joint Serious Case Review. As a result of the audit improvements were made to the processes within sexual health services to ensure that staff consider use of the Mental Capacity Act.



Previous

Next





Local Recommendation 9

What the report said

Newcastle Safeguarding Children Board and the Newcastle Safeguarding Adults Board should consider what arrangements can be made to monitor the number of patients who are identified as sexual exploitation victims and have received sexual health services.

What we did

Newcastle Hospitals undertook an audit which identified a number of best practice examples of involving the patient and appropriate consideration of risks relating to sexual exploitation. Improvements have also been made to electronic recording systems and mechanisms in relation to training and supervision have been strengthened.



Previous

Next





Local Recommendation 10

What the report said

NHS Newcastle Gateshead Clinical Commissioning Group should arrange a forum for discussion about how potential and actual victims of grooming and sexual exploitation might be more likely to be identified in health settings and report to the Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board.

What we did

The Newcastle Gateshead Clinical Commissioning Group (CCG) worked with partners to introduce a new process for urgent care settings to consider the risk of sexual exploitation. The CCG also shared these with GP's as a prompt for when they have concerns about a patient.



Previous

Next





Local Recommendation 11

What the report said

Newcastle Safeguarding Children Board should arrange a forum for discussion about collaborative working between the school nursing service and teaching staff.

What we did

The CCG reviewed the Standard Operating Procedure for Information Sharing Pathways with Education Partners and produced an information sharing flowchart. The flowchart provides guidance for practitioners on what to do when sharing information between school nurses and schools.



Previous

Next





Local Recommendation 12

What the report said

There should be reports made to Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board on the outcomes of the actions taken to improve information sharing in the region when vulnerable children or adults move administrative areas.

What we did

The NSAB and the NSCB worked with other safeguarding boards in the region to look at what happens when there are safeguarding concerns and children or adults move from one Local Authority area to another.

There is a procedure in place for information sharing both in relation to children and adults at risk.



Previous

Next





Local Recommendation 13

What the report said

Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board should consider how access for practitioners to advice on cultural attitudes when assessing and managing risks might be improved.

What we did

The NSAB and NSCB have launched a document which provides practitioners from across all agencies with guidance which can be used when working in circumstances where there are concerns that cultural factors may be influencing patterns of risk. This guidance pulls together best practice principles for assessment and includes a directory of organisations who can be called upon for further advice and support.



Previous

Next





Local Recommendation 14

What the report said

Northumberland Tyne and Wear NHS Foundation Trust should report to Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board on the arrangements being made for local delivery of the Government's ambition to improve access to Mental Health Services for all children and young people, including those sexually exploited.

What we did

The Kooth Model was introduced on 1st April 2018. Kooth is an online counselling and emotional well-being platform for children and young people, accessible through mobile, tablet and desktop and free at the point of use. The model provides children and young people with access to counselling, peer support and self-help advice. Awareness of the model has been promoted through training for professionals and was launched at an event for young people in August 2018 with regular updates reports received by the NSCB.



Previous Recommendation

Next recommendation





Local Recommendation 15

What the report said

Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board should arrange for guidance to be issued to practitioners on the differences between learning disability and learning difficulties and the relevance for safeguarding judgments and services.

What we did

Following consultation from professionals across a range of disciplines the Newcastle Gateshead CCG launched guidance for practitioners. The guidance provides practitioners with guidance on the difference between a Learning Disability and a Learning Difficulty as well as providing guidance as to whether a person's learning disability/difficulty has affected their cognitive ability to make decisions about their safety.



Previous

Next





Local Recommendation 16

What the report said

When reviewing the training strategy Newcastle Safeguarding Children Board and the Newcastle Safeguarding Adults Board should have regard to the issues raised at the learning events.

What we did

The NSAB and NSCB L&D Committees have developed a menu of training options in relation to sexual exploitation including face to face and e-Learning courses. The boards also worked with a developer to design the UK's first online course which considers sexual exploitation of both children and adults. Content of all training has been constantly amended to reflect emerging learning themes during the JSCR.



Previous

Next





Local Recommendation 17

What the report said

Partner agencies should report to Newcastle Safeguarding Children Board and Newcastle Safeguarding Adults Board on the arrangements for supervision of staff and how they measure the effectiveness and impact on outcomes.

What we did

To progress this recommendation the JSCR panel asked both boards to seek assurances in relation to supervision via the annual self-assessment frameworks undertaken by the board's. Both boards were able to receive the required assurances that organisation across the partnership, have in place effective mechanisms for supervisions and for monitoring the impact of the supervision process.



Previous

Next





Local Recommendation 18

What the report said

Newcastle Safeguarding Boards, involving the Northumbria Police, the Police and Crime Commissioner and the Crown Prosecution Service, should arrange for discussions to take place with Newcastle Crown Court to consider how practical arrangements at court can be improved to ensure protection of the interests of victims giving evidence.

What we did

Northumbria Police wrote a report detailing the practical support made available to victims through the court process. The report details the numerous measures in place for supporting victims and outlines some areas which are under development and which will strengthen the arrangements already in place.



Previous

Next



National Recommendations



The JSCR identified 15 National Recommendations



One of the main themes in the recommendations was to ensure that national developments in relation to sexual exploitation consider both child and adult victims.



Representatives from Newcastle continue to work with Government and national organisations to promote the importance of the recommendations from the report.

Representatives from the Government have visited Newcastle to learn about the local approach to sexual exploitation.

Progress has been made in some areas including a review of licensing arrangements for private operators of large vehicles.



Previous

Next





You can find out more information about the Joint Serious Case Review and the resources available to support practitioners when responding to concerns in relation to sexual exploitation by visiting the Newcastle Safeguarding Boards website.

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Previous